

Pathways Connex is being developed by Pathways Canada to support Pathways Program locations to simplify data management and enhance student engagement.

PLATFORM OBJECTIVES

- Better support the collection and management of student data for Pathways Program locations and Pathways Canada.
- Make it easier for program locations to engage with students and complete admin tasks

DEVELOPMENT PROCESS

1. **Requirements Gathering:** Representatives from 10 program locations across Canada meet weekly to define the requirements, validate the design, and test all aspects of Connex.
2. **Development and Testing:** Pathways Canada translates program location requirements into functioning features for the platform. These features are then thoroughly tested by the program location representatives and alumni.
3. **Pilot Rollout:** Features are released to participating program locations to pilot in day-to-day programming. Self-paced training modules and live workshops are offered for every feature that is released. Committed tech support is available for any issues that arise.
4. **Full Release:** After validating and iterating based on pilot feedback, features are then made available to all program locations

CONNEX FEATURES

Current status in the development process - March 2024

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REQUIREMENTS GATHERING

- **Scholarship distribution and tracking:** Management of Pathways scholarship accumulation and distribution.
- **Financial support distribution and tracking:** Management of financial support distribution.
- **Student risk assessments:** Conducting and tracking of student risk assessments.
- **Credit accumulation:** Tracking students' credit accumulation and course completion.
- **Exiting students:** Managing students' exit from the program.

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DEVELOPMENT AND TESTING

- **1-1 Student messaging:** Students can securely message with their assigned Pathways worker.
- **Goal setting:** Students and workers can collaboratively set and track goals.
- **Caseload management:** Staff can easily and securely enter case notes and monitor student engagement.
- **Program activities feed:** Students can view and sign up for program activities.
- **Program scheduling and attendance tracking:** Staff can plan and schedule programming and record student attendance.

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PILOT ROLLOUT

Early 2024

- **Registration tools:** Seamlessly brings the entire registration process online, eliminating paper forms. Families can also re-register, sign annual consent forms, and update current info.
- **Access Management:** Program location admin staff can create and manage their team's Connex accounts.
- **Student Portal:** Students can log into a secure portal to access an increasing number of interactive features.

Summer 2024

- **Caseload Assignment:** Program staff can easily assign students to their Pathways workers, individually and in bulk. Once assigned, program staff can view students' profiles in Connex.